Terminal as a Service

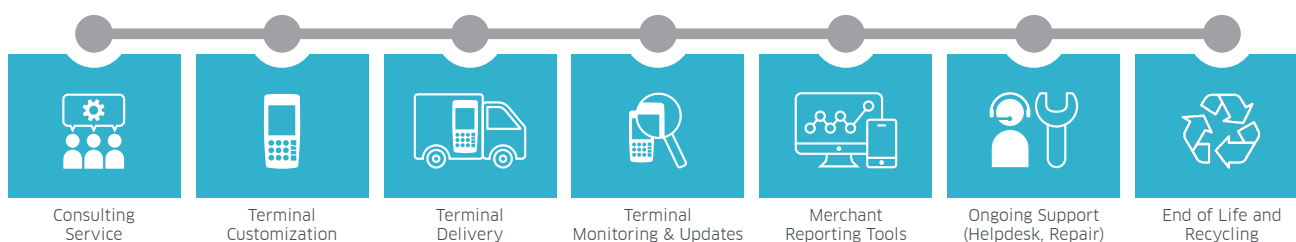## All inclusive solution to delight your merchants

- **Remove payment complexity and focus on growing your business, outsourcing your estate management to one single partner**

- **Control the cost of solution delivery to your merchants through a flat recurring fee, giving you flexibility and scalability**

- **Create a customised package tailored to your business needs**

- **Keep your payment terminals performing flawlessly with the highest level of services and security through a future-proof solution**

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Terminal as a Service (Taas) by Ingenico

In an increasingly complex and competitive payments market, retaining merchants and acquiring new business is extremely challenging. Delivering an exceptional, end-to-end service is the key to success. Ingenico's TaaS solution lets you match the right hardware, software and services to support your business strategy and address your merchant's needs.

Our TaaS offering brings together a comprehensive suite of services covering the entire lifetime of a payment terminal, from installation to end of life management, for a convenient recurring fee. Whether you own or lease your payment equipment, you can count on TaaS to deliver value-added business services for your merchants and ensure 24/7 terminal availability. With TaaS, we take care of your terminal estate so you can focus on growing your business.

Terminal Lifecycle

| Consulting Service | Terminal Customization | Terminal Delivery | Terminal Monitoring & Updates | Merchant Reporting Tools | Ongoing Support (Helpdesk, Repair) | End of Life and Recycling |

The TaaS model supports your terminal estate through four key components

Modular & future-proof
- > Customized services to fit merchant needs
- > Latest technologies and security requirements

Cash-predictable model-based
- > No capital expenses and no hidden costs

One single point of contact
- > Ingenico is your trusted partner with over 40 years' experience in payment
- > Worldwide footprint with local payment experts
- > 24/7 service availability

Convenient financing
- > Partnerships with top financing companies throughout the world

3 bundles or tailored design to fit your merchant needs

DETAILED SERVICES	SERVICES PACKAGE		
	Basic	**Premium**	**Full Estate Management**
Self-Care Portal	●	●	●
Standard Helpdesk		●	●
Expert Helpdesk		●	●
Repair	●	●	●
Installation		●	●
SWAP services		●	●
Replacement & Recycling		●	●
Terminal Remote Key Management			●
Estate Management		●	●
Business Services			●

With Terminal as a Service, let's shape the new world of commerce together!

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