

Terminal as a Service

All-inclusive solution to delight your merchant customers

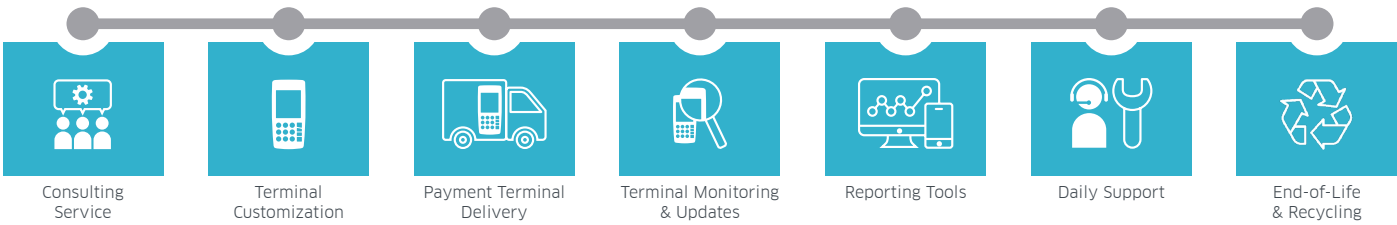
- Remove payment complexity and focus on growing your business, outsourcing your estate management to one single partner
- Control the cost of solution delivery to your merchants through a simple monthly fee, giving you flexibility and scalability
- Create a customized package tailored to your business needs
- Keep your payment terminals performing flawlessly with the highest level of services and security through a future-proof solution

Terminal as a Service (TaaS) by Ingenico

In an increasingly complex and competitive payments market, retaining merchants and acquiring new business is extremely challenging. Delivering an exceptional, end-to-end service is the key to success. Ingenico's TaaS solution lets you match the right hardware, software and services to support your business strategy and address your merchant customer's needs.

Our TaaS offering brings together a comprehensive suite of services covering the entire lifetime of a payment terminal, from installation to end-of-life management, for a simple monthly fee. Whether you own or lease your payment equipment, you can count on TaaS to deliver value-added business services for your merchant customers and ensure 24/7 terminal availability. With TaaS, we take care of your terminal estate so you can focus on growing your business.

Terminal's life cycle



The TaaS model supports your terminal estate through four key components

Modular & future-proof

- Customized services to fit merchant needs
- Latest technologies and security requirements

Cash-predictable model-based

- No capital expenses and no hidden costs

One single point of contact

- Ingenico is your trusted partner with over 40 years' experience in payment
- Worldwide footprint with local payment experts
- 24/7 service availability

Convenient financing

- Partnerships with top financing companies throughout the world

3 offers to fit your business needs



DETAILED SERVICES	SERVICES PACKAGE		
	Basic	Premium	Full Estate Management
Help Desk	•	•	•
Total Care	•	•	•
Replacement & Upgrades	optional	optional	•
Recycling	•	•	•
Terminal Remote Key Management	optional	optional	•
Estate Management	•	with Heart Beat	with Heart Beat

With Terminal as a Service, let's shape the new world of commerce together!



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