

# Unified Payment Platform (UPP) UPP Version 6 End of Support Plan and Dates

The purpose of this document is to announce the End of Support – (EOS) – Unified Payment Platform Version 6 (UPP v6) that have reached or are near the end of their life cycle. The EOS date refers to end of support for Ingenico software maintenance.

Ingenico strives to lead the industry in supporting our customers and partners thru out the lifecycle of a solution. Ingenico's Unified Payment Platform (UPP) was first released in early 2017, since then numerous releases have been made available to customers in the form of roadmap releases and patches. Ingenico's UPP v6.00.00 was released in February 2019 and has received frequently scheduled patches with the latest patch (v6.8x.16) having been released in September 2021.

Based on Ingenico's software support policy, **UPP v6** is scheduled to go end of support (**EOS**) in **December of 2021**. After December of 2021 Ingenico will stop releasing scheduled patches with fixes and improvements to UPP v6, therefore, it is recommended integrators begin the migration to UPP v7 for scheduled patches and support. Requests for enhancements, fixes or patches in UPP v6 can be made available on request and will follow the Ingenico standard Professional Services process.

#### UPP v6 PCI P2PE Domain 2

Ingenico has received PCI P2PE Domain 2 approval for UPP 6.8x.04 and higher which has been designated as v2.0.x and is set to expire in August 2023. Ingenico will renew this Domain 2 annually with PCI until its expiration. Even though the PCI P2PE Domain 2 approvals will be renewed annually through expiration, support for these UPP v6 Domain 2 releases matches the UPP v6 end of support plan. To be consistent with UPP v6 EOS, patches for Domain 2 UPP v6 releases after December 2021 will also follow the Ingenico standard Professional Services process.

UPP v7 is also included in the Ingenico PCI P2PE Domain 2 v2.0.x, therefore, customers can migrate to UPP v7 with minimal impact. Since UPP v7 is slated for EOS at the end of 2023 Ingenico will seek to renew the PCI P2PE Domain 2 v2.0.x in 2023.

## Migration to UPP v7

Starting with UPP v7 Ingenico started providing three bundles (combinations) of EMV Contact and Contactless kernels. Customers can request through their solution provider or their Ingenico account team releases of UPP v7 with any of the three supported kernel bundles outlined below.

UPP Major Version	Kernel Bundle 0	Kernel Bundle 1	Kernel Bundle 2
v5	All Versions	Not Supported	Not Supported
v6	6.x <b>0</b> .yy	6.x <b>1.</b> yy	Not Supported
v7	7.x <b>0</b> .yy	7.x <b>1.</b> yy	7.x <b>2</b> .yy



These legacy kernel bundles are specifically made available to customers so that they may avoid having to recertify EMV as a result of their migration to UPP v7. Therefore, a customer's migration to UPP v7 alone should not trigger a new EMV L3 certification.

If you have any questions or concerns please contact your account executive or send an email to <a href="mailto:nar-retail-solutions@ingenico.com">nar-retail-solutions@ingenico.com</a>.

## **FAQ**

# Am I or customers forced to upgrade to UPP v7?

No, customers who have deployed on UPP v6 and who are not seeking any new features of bug fixes past December 2021 can remain on UPP v6.

# Are my EMV Contact and Contactless kernels changing in UPP v7?

No, Ingenico has made the UPP v5 and v6 kernel bundles available in UPP v7.

# Does upgrading to UPP v7 require me or my solution provider to recertify for EMV?

No, the upgrade of the OS and the non-payment functionality is not classified as a major change. Customers or solution providers should perform internal regression testing to confirm UPP v7 continues to operate per the integration.

# If I need a patch or new functionality beyond December 2021 who should I contact?

Please contact your solution provider or Ingenico Account Executive to discuss the project and to get the process started with Ingenico's Professional Services team.

# How long will UPP v7 be supported for?

UPP v7 has recently entered long term support and will receive patches until the end of 2023.

#### What is new in UPP v7?

The following is a partial list of features and enhancements available in UPP v7:

- Upgrade of the TETRA OS enabling support of PCI PTS v6 TETRA devices
- Web Platform and HTML5 application support on select TETRA devices
- AES 128/192/256 DUKPT 2017 in SRED support
- Google Smart Tap loyalty
- Support for the Self Series of products (Self/2000, Self/4000, Self/5000, Self/7000 and Self/8000)

## Is there a going to be a UPP v8?

Yes, development for UPP v8 will begin in early 2022.