Unified Semi Integrated (USI)

USI Version 1.X End of Support Date and Plan

The purpose of this document is to announce the End of Support (EOS) for Unified Semi Integrated (USI) v1.X (v1.1.x or v1.2.x) Worldline Merchant Services, fka Ingenico One Gateway (IGO) host which has either reached or is nearing the end of its life cycle. The EOS date signifies the end of support for Ingenico software maintenance.

At Ingenico, we strive to be industry leaders in supporting our customers and partners throughout the lifecycle of a solution. The Unified Semi Integrated (USI) solution was initially released in mid-2020, and since then, we have made numerous releases available to customers through roadmap releases and patches. USI V1 was released in July 2020 and has received regular patches, with the latest patch (v1.02.12) released in August 2024.

According to Ingenico's software support policy, **USI v1.X** is scheduled to reach its end of support (EOS) in December 31st, 2024. After December of 2024, Ingenico will cease releasing scheduled patches containing fixes and improvements for USI v1.X. Therefore, it is recommended that integrators begin the migration to USI V5 to receive scheduled patches and support. Requests for enhancements, fixes, or patches for USI V1 can be made available upon request and will follow the Ingenico standard Professional Services process.

USI & UPP v7 PCI P2PE Domain 2

Ingenico has obtained PCI P2PE Domain 2 approval for the underlying fully integrated app version of UPP v7. The Domain 2 releases have been assigned the designation v2.0.x and are scheduled to expire in August 2026. Currently, Ingenico is collaborating with a Qualified Security Assessor (QSA) to and awaiting approval from PCI to renew the existing UPP v7 PCI P2PE Domain 2 v2.0.x under the new PCI P2PE standard before the current expiration date in August 2023. Once successful, the UPP Domain 2 reference number will be updated accordingly, and the expiration will be extended to 2026.

Ingenico will conduct annual revalidation of this Domain 2 with PCI until its reassessment date, which is estimated to be in August 2026 based on ongoing renewal efforts. Despite the annual revalidation of the PCI P2PE Domain 2 approvals, support for these UPP v7 Domain 2 releases aligns with the UPP v7 end of support plan. Hence, patches for Domain 2 UPP v7 releases after December 2024 will also follow the Ingenico standard Professional Services process.

If you have any questions or concerns, please contact your account executive, or send an email to narretail-solutions@ingenico.com.

