

Empower your self-service business



The adoption of self-service technology is increasing among various industries and consumers alike

The self-service market is experiencing global growth.

Operators are enhancing their payment infrastructure by investing in cashless systems to meet consumer expectations and expand touchpoints. Consumers are increasingly seeking a faster, more convenient shopping experience. Their confidence in self-service technology is growing, as it offers 24/7 service.



+ 10%*

Annual increase
of self-service market in value



34 Million*

Points of interactions
(kiosks, vending machines, validators..)



+6 Million*

Points of interactions equipped
with EMV payment terminals

*internal sources



The self-service market continues to grow with the emergence of new segments

The traditional self-service markets are still expanding due to increasing adoption rates and equipment renewal. Meanwhile, emerging markets like EV charging and open payment are experiencing rapid growth, as cashless solutions are integrated directly into the establishment of these points of sale.

The self-service market can be segmented into four main categories:

SMART CITY



Transport (TVM)



Open Payment



Off-street Parking



On-street Parking



Bike rental

ENERGY



EV Charging

VENDING & CO



Low-value vending



Car wash



Laundry



Connected Fridge



Micro-market

COMMERCE



Automatic stores



Hospitality



Leisure & entertainment



Public services



Lockers



Airline

Ingenico, your trusted partner in self-service

We offer the most comprehensive acceptance solutions to address a variety of self-service use cases, regardless of industry.

Our solutions combine high-performance unattended devices with accessories, development tools, payment applications, and a wide range of services.

Our customers can rely on Ingenico's global expertise to obtain tailored payment applications, support in application development, and assistance with integration projects. They can also leverage our various services throughout the entire life cycle—from device management, including remote diagnostics, to security management, including remote key injection, and support services, including helpdesk and extended warranty.

With our global organization, we ensure a local presence to support our clients across all geographies.



Discover the largest portfolio of unattended terminals

With over 35 years of experience in self-service payments, Ingenico's terminals are continuously evolving to meet the latest market requirements in complex self-service industries. Our portfolio addresses all vertical market needs, regardless of technical constraints or kiosk types—whether designed for indoor or outdoor environments, and whether they integrate a PC or not.

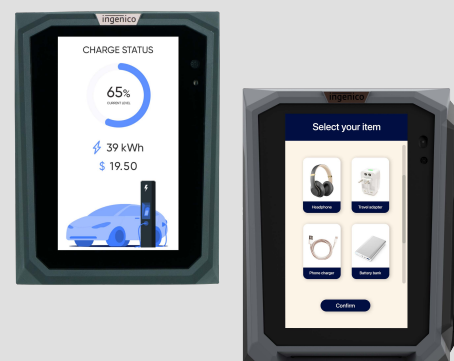
ALL-IN-ONE SOLUTION

TETRA-based
standalone terminals



SELF ALL-IN-ONE SERIES

Android-based
standalone terminals



AXIUM SX SERIES

SELF MODULAR SOLUTION

Modular package
including physical keypad



SELF MODULAR SERIES

OPEN PAYMENT SOLUTION

Open readers
for transportation..



OPEN SERIES

Our partners in the self-service ecosystem

We address the self-service market by collaborating closely with our extensive network of partners who serve all operators in the industry. We support our partners through our PartnerIN program.



We invite our partners to join our PartnerIN program, so they can enhance their team's expertise with sales and technical training and gain a deeper understanding of our solutions by accessing a wide range of content. Their sales teams will receive daily support tailored to their business needs. Last but not least, our partners will increase their visibility within the self-service community.

[Learn more about PartnerIN Program](#)



Moving Commerce Forward

Ingenico is the global leader in payment acceptance and services. We support our customers, and their customers to do more with payments. Active in 37 countries, with over 3,500 employees we have been at the forefront of the commerce landscape for over four decades.

With more than 40 million payment devices deployed worldwide, powered by over 2,500 apps, the company is servicing the needs of millions of consumers every day. Through our advanced integrated solutions and network of partnerships, we simplify the world of payments and bring value added services to move commerce forward.