Ingenico Manage 360

Transform the way you run your estate

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Control your fleet and deliver new services for additional revenues

Ingenico Manage 360 is an end-to-end management solution covering devices, software, security, and support, designed to enhance merchant satisfaction, drive efficiency, and unlock new growth opportunities.

Control your terminal fleet with real-time synchronization and monitoring, remote access and updates, all in a fully compliant and secure environment designed to optimize your operating costs.

Deliver an exceptional merchant experience by reducing support overhead through remote issue resolution and avoiding costly field visits, while empowering merchants with real-time insights and self-care tools.

Unlock new revenues by offering payment and commerce services from third-parties available on our App Store and extend your distribution by managing all your resellers on the same platform.

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Built for Banks & Acquirers, ISVs, and Retailers seeking efficiency at scale, simplified operations, and adaptability

Ingenico Manage 360 empowers businesses of all sizes to scale and streamline their estate operations effortlessly.
Resolve issues quickly with real-time diagnostics and remote access, bringing efficiency to new heights.

Banks and Acquirers

Boost merchant loyalty and cut churn, achieving +30% merchant satisfaction, 14 categories of cost savings, and 2-6% uplift in merchant sales with full visibility of devices and applications. Get merchants transacting quickly, solve issues speedily and deploy the value-added services your merchants want, fast.
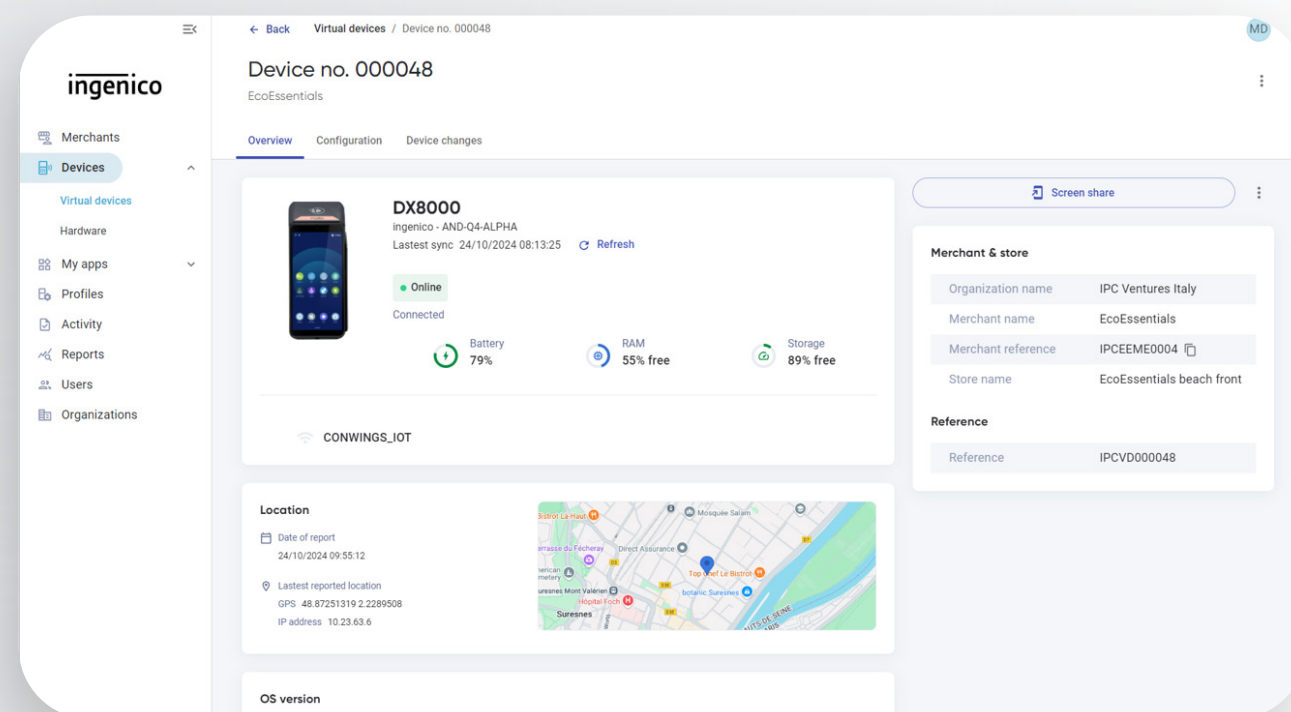
Independent Software Vendors

Extend your offering to payments and create exceptional customer experiences that can grow your revenues significantly and delight your merchants.
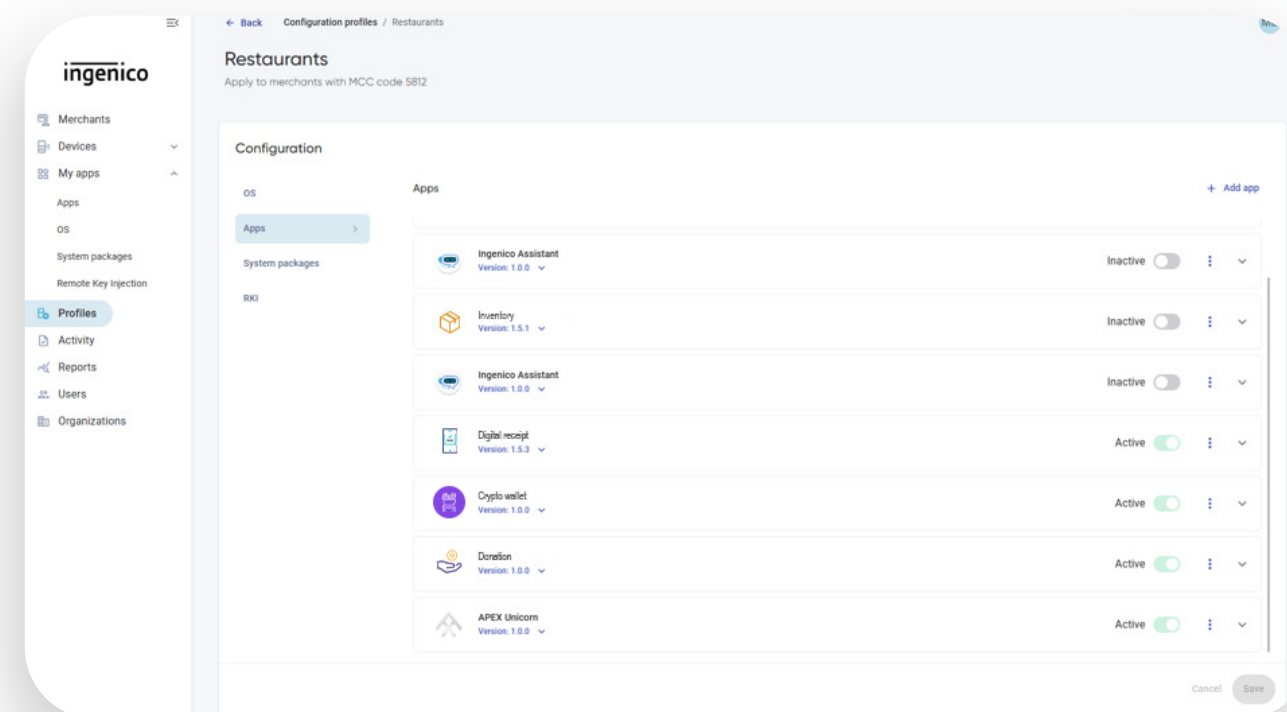
Retailers

Keep operations running smoothly with real-time device monitoring, fast terminal swaps, and hassle-free upgrades

# Elevate your business with Ingenico Manage 360

Real-time Estate Management

Manage your estate in real-time, from auto-initialization to application and OS updates, with advanced diagnostics and compliance checks.

Advanced Application and Service Management

Enable growth with curated payment and commerce apps, deploy instantly, and extend with Digital Receipts and other Manage 360 modules.
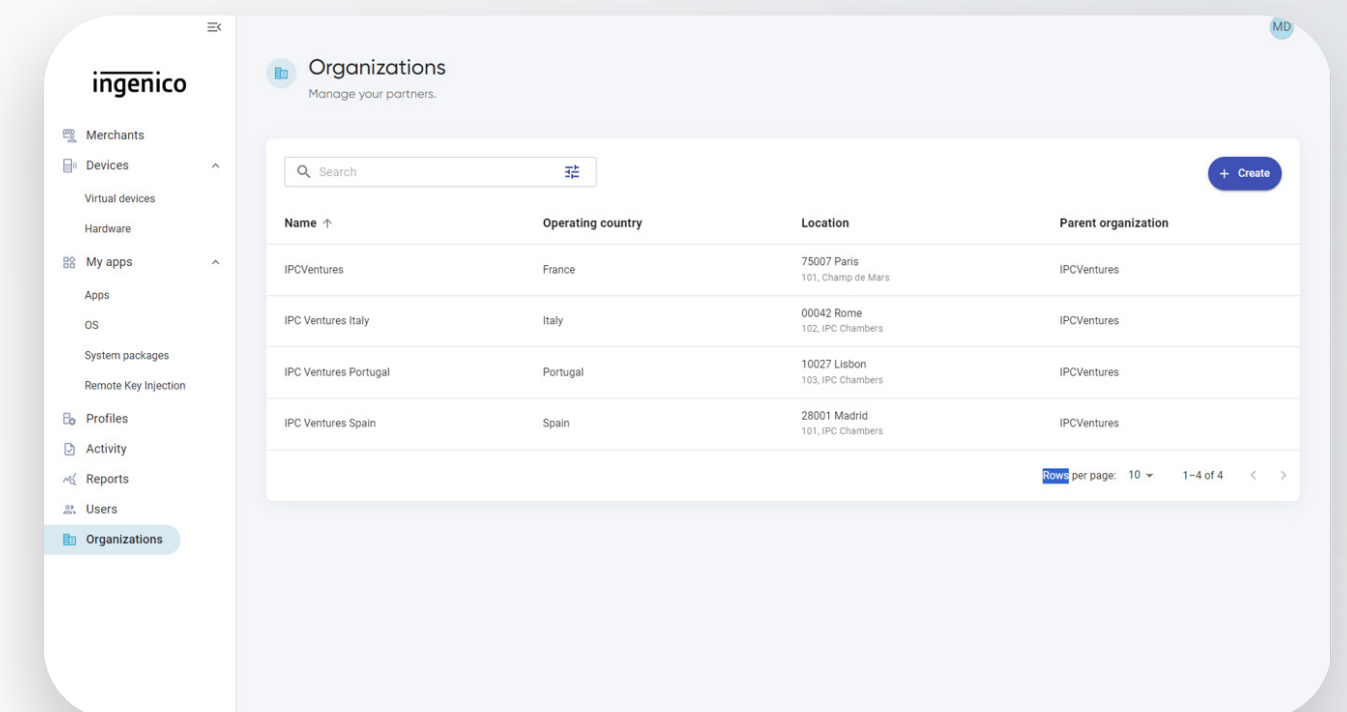
Simplified Merchant Organization and Reseller Management

Simplify operations with centralized merchant and reseller management, configure profiles to fit merchant needs, and manage all distributors across brands and geographies on one unified platform.

Elevate your business
with Ingenico Manage 360

Merchant Insights

Gain actionable insights into device health and merchant behavior with integrated analytics and self-service reporting.
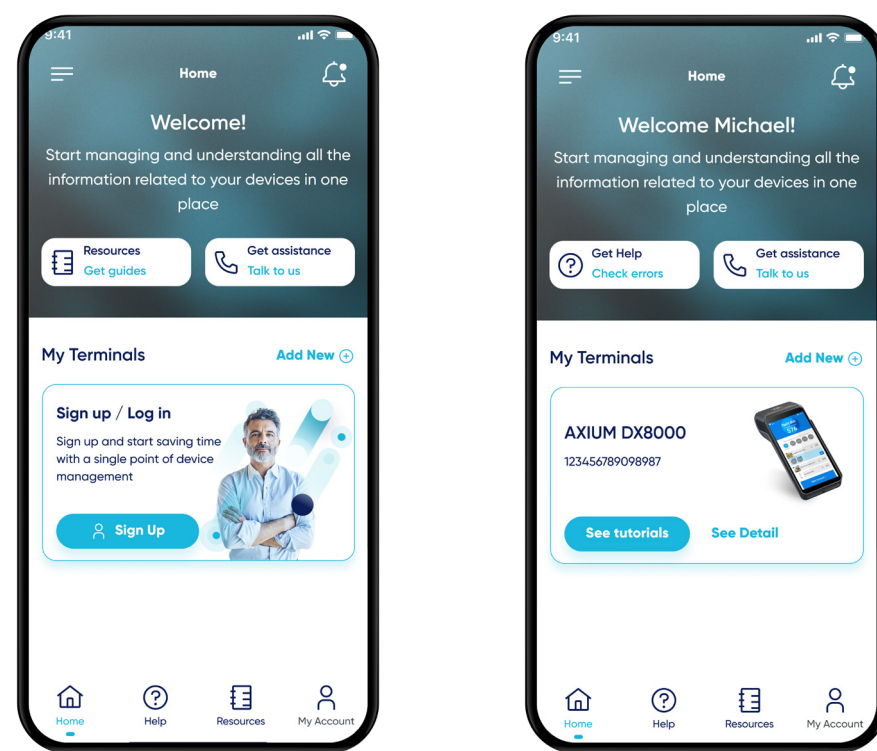
Cross platform Compatibility

Simplify operations by managing Ingenico and other Android payment terminals seamlessly on one unified platform.

Highly secured estate

Keep operations secure and compliant with geolocation, two-factor authentication, remote key injection, and automated security updates.

Self-Care for Merchants

Empower merchants with a customizable portal and APIs, offering self-service reporting, merchant-specific app stores, and digital assistants such as MyIngenico.

Three plan levels: Essentials, Advanced, Premium, each upgradeable as your business grows

Choose the level that suits your needs now, upgrade easily any time

Essentials

Real - time device management:
Secure, compliant, UX friendly, API first
& standard reporting

- Real time synchronization
- OS and system package update
- Application management
- Application parameter management
- App private store
- Ingenico App Store
- Geolocation
- Android settings configuration
- Device call logs
- Self - Service Report Builder
- Auto - init ready

Advanced

Remote access to terminals,
automated terminal diagnostics
and advanced user control

Everything in Essentials plus

- Screen sharing & remote intervention
- Terminal diagnostic
- Personalized alerts
- Geofencing
- Custom user roles
- Advanced sub - organization Management
- Logcat (Remote Device & App logging for advanced Troubleshooting

Premium

Extended functionality and feature
set including complex sub -
organisation management

Everything in Advanced plus

- On-terminal Merchant App Store
- Inventory Management
- Access to Cloud services catalogue
- Advanced data reporting via API
- Advanced sub-organization Management

Feature Options

- Transaction View
- Customer Single Sign On (SSO)

- Android Brand Agnostic (Payment devices)
- SoftPOS Device Management

- Remote Key Injection
- Integrated App Signature

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Select your options for enhanced services

Option
● Transaction visualization
● Customer Single Sign On (SSO)
● Android Brand Agnostic (payment devices)
● SoftPOS Estate Management
● Remote Key Injection
● MyIngenico – Digital Assistants
● Integrated App Signature

Ingenico Manage 360 connects, manages, and unlocks commerce capabilities worldwide, reducing support costs, ensuring compliance, and boosting merchant satisfaction.

Moving Commerce Forward

Ingenico is the global leader in payment acceptance and services. We support our customers, and their customers to do more with payments. Active in 32 countries, with over 3,000 employees we have been at the forefront of the commerce landscape for over four decades.

With more than tens of millions terminals deployed worldwide, powered by over 2,500 apps, the company is servicing the needs of millions of consumers every day. Through our advanced integrated solutions and network of partnerships, we simplify the world of payments and bring value added services to move commerce forward.

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