ingenico

End of Service Notification

TETRA and AXIUM Signature Tool (Sign/kit)

1_Announcement

Ingenico is modernizing application signing with eSign, our secure, cloud-based digital signing platform designed to simplify operations, improve scalability, and accelerate time to market.

As part of this evolution, **SignKit**, our legacy physical signing tool for Tetra and Axium applications, will be retired end of 2026.

Effective September 30th , 2026 - signing Tetra and Axium apps using Signkit will no longer be possible.

To continue signing Tetra and Axium applications beyond this date, we invite you to transition to e-Sign —**Ingenico's Digital Application Signing solution.** eSign removes the operational overhead of physical security assets while delivering a more flexible, future-ready signing experience.

If you do not plan to use eSign, please notify us and return or securely destroy the SignKit security asset in accordance with the instructions provided in this document, and inform your Ingenico representative.

For the avoidance of doubt, this notification constitutes formal notice of non-renewal of your SignKit Security Commitment in accordance with its terms. Your Security Commitment will terminate on December 31st 2026 and will not be renewed thereafter.

2_eSign

eSign is a digital application signature solution, P2PE certified, supported by a SaaS platform to:
- manage signing keys in full autonomy and control
- sign applications under dual control and asynchronously in compliance with PCI PTS standards.

Simplify your app signature, regain control over the signing key access, and eliminate the need for managing hardware.

Discover the tool: **Ingenico | e-Sign**
To know more on how we can support your transition from Signkit to eSign, please contact your Ingenico sales representative or **contact us**.

3_Signkit – Security assets end of life

As part of your contractual commitments, if you are not using the security assets anymore, you are required to either:
1. Declare your assets as lost, and request Ingenico to deactivate the cards and tools – please provide serial numbers in your request: **Ingenico | Need assistance?**
2. Or Destroy the signing cards and tools and advise Ingenico – please provide serial numbers and proof of destruction (see examples below): **Ingenico | Need assistance?**
3. Or Return the signing cards, and tools to your nearest Ingenico address: **Ingenico | Contact us**

Please complete the return or destruction of your SignKit security assets within 30 days of the applicable end-of-life date, or within 30 days of transitioning to eSign, whichever is earlier.

Examples of destruction, using perforation of the security component and breaking of the microchip are shown below. The Asset SN and destruction of the security component must be visible to confirm the asset destruction: