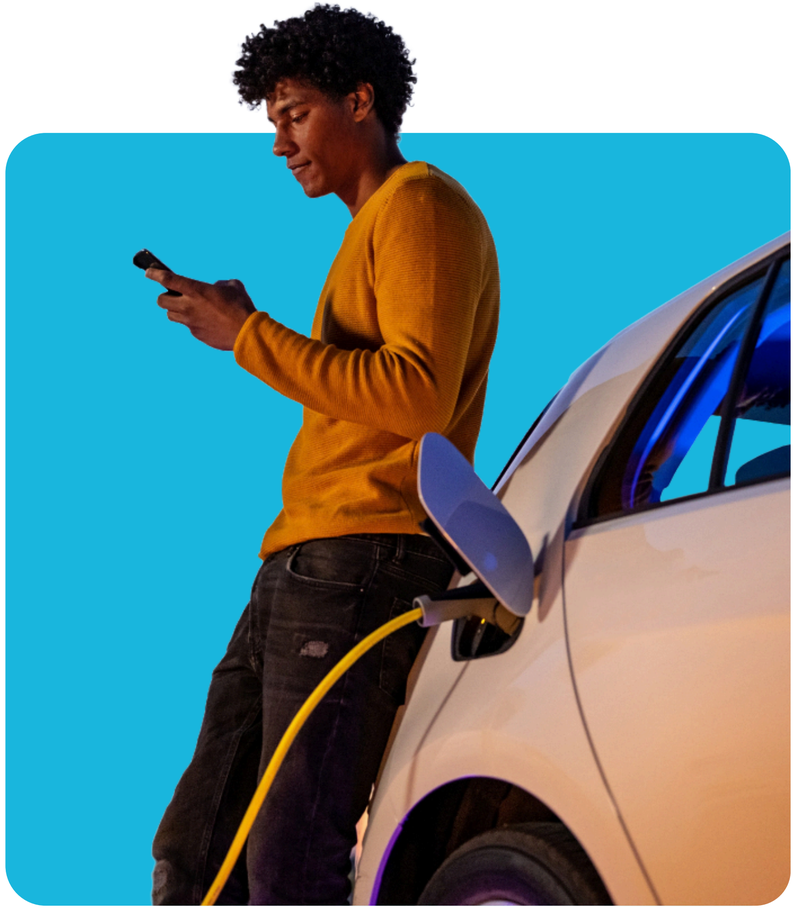
Empower your Self-service business











The adoption of Self-service technology is increasing among various industries and consumers alike

Operators are enhancing their payment infrastructure by investing in cashless systems to meet consumer expectations and expand touchpoints. Consumers are increasingly seeking a faster, more convenient shopping experience.

Their confidence in Self-service technology is growing, as it offers 24/7 service.

+ 10%*
Annual increase of
Self-service market in value

36M*
Points of interactions
(kiosks, vending machines, validators..)

+8M*
Points of interactions equipped
with EMV payment terminals

The Self-service market is experiencing global growth.



*internal sources

The Self-service market is still growing with the emergence of new segments

The traditional Self-service markets are still expanding due to increasing adoption rates and equipment renewal. Meanwhile, emerging markets like EV charging and open payment are experiencing rapid growth, as cashless solutions are integrated directly into the establishment of these points of sale.

The Self-service market can be segmented into four main categories:

SMART CITY


Transport (TVM)


Open Payment


Off-street Parking


On-street Parking


Bike rental

ENERGY


Petrol


EV Charging

VENDING & COLLATERALS


Low-value vending


Car wash


Laundry


Connected Fridge


Micro-market

RETAIL


Automatic stores


Hospitality


Leisure & entertainment


Public services


Lockers


Airline

Ingenico, your trusted partner in Self-service

We offer the most comprehensive acceptance solutions to address all Self-service use cases, regardless of industry. Our solutions combine high-performance unattended devices with accessories, development tools, payment applications, and a wide range of services.

Our customers can rely on Ingenico's global expertise to obtain tailored payment applications, support in application development, and assistance with integration projects.
They can also leverage our comprehensive portfolio of lifecycle services, covering device management and remote diagnostics, security services such as remote key injection, and support offerings including helpdesk services and extended warranties.

With our global organization, we ensure a local presence to support our clients across all geographies.



Discover the largest portfolio of unattended terminals

With over 38 years of experience in self-service payments, Ingenico's terminals are continuously evolving to meet the latest market requirements in complex Self-service industries. Our portfolio addresses all vertical market needs, regardless of technical constraints or kiosk types—whether designed for indoor or outdoor environments, and whether they integrate a PC or not.



ALL-IN-ONE

TETRA-Next Gen



SELF LOW ENERGY SERIES

MODULAR

TETRA
Two-modules configuration



SELF MODULAR SERIES

ALL-IN-ONE

AXIUM-ANDROID



SX SERIES

OPEN PAYMENT

TETRA readers
Contactless only



OPEN SERIES

Our partners in the Self-service ecosystem

We address the self-service market by collaborating closely with our extensive network of partners, who serve operators across the industry.
We support our partners by giving them access to technical documentation, integration guides, 2D/3D plans..., enabling them to gain a deeper understanding of our solutions and seamlessly integrate our devices into their kiosks. We also provide on-site or online training to help our partner teams enhance their expertise in unattended devices.

Finally, we are committed to providing daily support tailored to our partners' business needs.





Moving Commerce Forward

Ingenico is the smart technology powering in-person commerce. Every day, its intelligent solutions help businesses turn millions of payment interactions into opportunities to deliver superior customer experiences, build loyalty and increase revenue.

With more than four decades of innovation and expertise, over 3,000 employees worldwide, and tens of millions of devices deployed across more than 120 countries, Ingenico combines seamless acceptance with powerful data and insights. Its intelligent solutions help businesses reduce complexity, grow faster and get more from every customer interaction, backed by the reliability, security and trust for which Ingenico is known.

ingenico